

COMMUNITY LED – TOTAL SANITATION

NANDED – MAHARASHTRA

“JAI SWACHATA”

KNOWLEDGE LINKS

SUBMITTED BY

RIYA SANGURI

TATA INSTITUTE OF SOCIALSCIENCES

COMMUNITY LED – TOTAL SANITATION

NANDED – MAHARASHTRA

INTRODUCTION

This report will cover the period after CLTS was introduced in NANDED to the present. It will highlight the progress of the process and its achievements and challenges as well as lessons learnt and new tools and innovations that were involved in the process. In addition, the report will also discuss the way forward to scale up the CLTS approach.

BACKGROUND

Community led total sanitation program was prepared during feb-march 2011. For this purpose the city is divided into 4 prabhags. Knowledge links is working with prabhag 2 and 4. CLTS includes pre triggering, triggering and follow up with different groups, training orientation, and facilitation of natural leaders, establishing monitoring and learning systems particularly community monitoring system.

CLTS focuses on total elimination of open defecation, empowering citizens to tackle other sanitation issues such as solid waste and liquid waste etc through collective analysis and action and reducing dependency on external support.

CLTS approach is different from other approaches it Focuses on behaviour change, Focuses on open defecation free , consider toilet as asset, it is community centric, negates subsidy, community led and encourages new technology unlike other current approaches.

CLTS includes 3 processes

1. Pre Triggering
2. Triggering
3. Follow up

METHODOLOGY

The report produced is based on observation, interviews and discussion.

OBSERVATION

The areas that have been triggered were visited. After interaction with the community people we could figure out the condition of the areas prior to triggering process through clts. All the areas we visited were sites for dumping garbage. The roads were sites for open defecation and there were no checks on the drainage. But a lot of changes were visible after the triggering process.

We visited many localities. Firstly we visited

Ganga chawl

People of this area have migrated from all parts of Maharashtra and Andhra Pradesh. They worked in a NTC mill, which is no more functioning. These people are unemployed or are working in other sectors now. Women of this area are mostly working mostly as Bidi workers. They live in quarters provided by the mill. They don't have toilets in their houses so sanitation is a big problem. People use to sit anywhere for open defecation. The area was really dirty and full of garbage prior to the triggering process. There were many cases of malaria, dengue etc. There were no toilets in the area. The natural leader of this place has taken many initiatives like in front of the public toilets they have built a shop just to monitor that no one from outside uses the toilets. There is a Mahila Swachata Samiti and Children Sanitation Club organized by CLTS team. The children of this area are very active. Their club has 10 members and these members make sure no one throws garbage on roads. These children are very active and have done a very good work. As this area has bidi workers so they use to throw all the dry garbage in front of their houses but now even if the Nagar Palika van doesn't come they collect the garbage and dispose it later. The children have dug a hole to dump the waste. Now this area is clean and hygienic and now there are no more cases of open defecation, which points out the success of this program in the area.

"We have cleaned the toilets, we went to all the houses and cleaned the area in front of the houses and requested the people not to throw garbage outside their houses. we also told them to use dustbins and we did gandhigiri in the area"

**Mary Simon Shinde –
Member of children**

“Earlier our relatives came to our houses covering their nose but now things have changed people come to visit us and appreciate the work done” – *Varkool Manohar Narmula*. Now the same person is happy and proud of the place where he is living.



Figure 1. a) Children have dug a pit to dispose garbage b) Banner to spread awareness

This place was very dirty before triggering. It was impossible to enter the area because of so much garbage and open defecation. People use to go out for open defecation, all the drainages were blocked. “*We never came in the locality from the main entrance as it was impossible to walk in without contaminating our feet*” – *Siddharth Dhipe*

After Triggering process in the community women group has become very active. The perception of the people has changed. Earlier people believed that they were born to stay in all the dirt and they thought they have inherited all this from their ancestors. But after triggering they say we are the ones who have spoilt our surroundings and we will now work to remove all the garbage and keep our surrounding clean. There is a women swachata Samiti called “Ramabai Ambedkar Swachata Samiti”.

This group has taken many initiatives like they have

- Conducted Rally and along with the rally they swept the area around.
- They fine the people with Rs 10, who throw the garbage in open.
- They maintain Register for entering the updates of sweepers and Ghantagadi.
- They have planted trees near Bhim ghat.

- Rangoli competition – Spreading messages on awareness.
- They collect plastic ploy bags and dump it separately.
- They have started segregating waste into dry and wet and they use wet waste for composting.
- They have also maintained a register pointing out their future goals to built toilets and to keep the area clean.



Figure 2. Composting of waste done by members of swachata samiti

PROBLEMS

This area had many issues some are listed below

- System is not cooperative, nagar palika people donot come on time to collect the garbage.
- Sometimes for 8 days no one comes to pick up garbage.
- Now as the people have become aware about their health and sanitation – they say CLTS woke us up and now government is making them sleep.

Now when we are not dumping the waste in open and collecting the garbage, the Nagar Palika people don't come for days together for picking up the waste. CLTS woke us up and now government is making us sleep".- Rahul Bahadur

FIGURE

Then in the same area we visited the Parivartan Mahila Swachata Samiti. They said earlier it was very difficult to move around in the area as there was shit all around. They also said the area outside the houses were so dirty that with the blow of wind all the garbage use to enter the house. Their guest didn't eat at their place and always covered their face when they visited them. But now after CLTS has triggered them they have initiated the cleaning campaign. The members of the swachata samiti use to wake up at 2am and till 6am they use to guard the field to stop open defecation. They continued this for 6 month (June-dec) and as a result no one comes there for open defecation now. That field has become clean and children play there.

We then visited another mahila Mandal “ Sphurti Mahila Mandal”. They also told us how things changed in their locality after the triggering process. They have also taken many initiatives like

- Planting trees in the Bhim ghat area on 26th January.
- They swept the surrounding
- Put mud on shit and stopped people from open defecation.
- They said diseases like malaria, dengue etc have decreased.



Figure 3. Planted trees on 26th January

“We stay near the ghat this is the upper area and we have no water supply in our houses. The road from where we use to get water was so dirty and full of shit. But now after triggering this road has become clean and we can easily fetch water. This program came as god to us”.

- PARU BAI KIRAI KAME

BHOI GALI

We visited bholi gali area today. In this area the children groups were seen to be really active. There were around 40 children in a group. They took the following initiative after the triggering process

- Water the streets daily.
- No open defecation.
- Good health
- Cleanliness.
- Composted the waste

When we interacted with the people of the area they told us the area was very dirty a few months back. People threw the garbage on the roads and in the field nearby. The roads were the major sites of open defecation. There were many cases of malaria and dengue and people spent a lot on medicines. But now things have changed the area has become clean. The children have maintained a register and they keep an entry of when the ghantagadi came and when sweepers came to clean the area.

Ganga mani Gopal who is the natural leader of the area says “we have lots more to do, we will continue the work and see that no one dirties our area”. This area is going through a lot of problems some are listed below

- The drainages are blocked, they have complaint in the nagar palika office the officers assured they would fix the problem in 8 days but nothing is being done. People say this is causing a lot of mosquitoes and flies to breed in the area.
- The public taps donot have water connection.
- The ghantagadi doesnt come daily.

“I have never seen the people so active in my so many years of work. I really appreciate the work of knowledge Links, 90% of the area is clean now”.

- ISHUB KHAN (Cleaning supervisor)



Figure 4. Blocked drainage and all the garbage is collected in the naalas.

POLICE COLONY

Next we visited Gowadi pura here the police people stayed. This area was clean but in the entrance there was a dumping ground where pigs use to sit and people use to throw their garbage here. This area had problem from the neighboring area people from that area use to throw garbage in their premises. But after CLTS triggering people have become active and aware and they have raised the wall of the neighboring area. People said after the triggering process our area has become clean, children also show cooperation with the cleanliness. The dumping ground is now converted into a park where children go and play. These are the major visible changes. Now people segregate waste into wet and dry and dispose them similarly. People also told us that now they are paying less on medicines and children are falling less ill. So this is an achievement and it was very good to hear people appreciate the initiative of knowledge links.

“We people are from different parts of the country so we don’t have the rights to vote in this area as we don’t have voter id cards so the ward member never comes here to fix any problem. But now we ourselves take the initiatives”.

- **Ajay Verma** (traffic officer)

-

MAHA PALIKA SCHOOL

We visited Nagar Palika school here the triggering process was a big success. The students in the school have 2 sanitation clubs. This club has students from different classes and they are responsible for the cleanliness of the school. The 2 clubs are Urja sanitation club and Nirmal sanitation club, both has 25 members each. The children have done a lot of things and some are listed below

- Conducted a Role Play – Spreading messages on cleanliness
- Conducted rally
- Gandhigiri
- Big children take care of smaller children and see to their cleanliness.
- Children throw garbage in dustbins.
- Clean the school premises daily.
- Clean the gates and put the garbage in dustbins.
- Wash hands before eating.
- Cut nails.
- Take bath every day.

“We went to all the shops and cleaned the area near the shop and asked the shopkeepers not to throw the garbage on the roads else we would come again to clean clean it. We enjoyed this gandhigiri”

-PRANITA DILIP RAO DULE

WAJEERABAD MARKET

Then we visited the market area the shopkeepers told us that this road was a site for dumping garbage. People use to throw the polythene bags on the road and they use to dump other garbage too. The hawkers also complaint that their customers didn't come to their stalls because of the garbage and dirt around. But now after the triggering process things have changed the area has become keep, people have become aware about cleanliness and we could see dustbins in the area. There is a team of people who are working in the market area and they make sure that the

place is clean. It was really nice to get good feedback from all the people around. Some members of the Swachata team while interaction told us about the work that they have done so far.

- They have put up banners for the people who still throw the garbage on roads.
- They have dug pits for dumping waste.
- “Keep road clean campaigns”
- Organized rally.
- They also call the Nagar Palika people to come and collect the garbage.

“I make sure that everybody throws the garbage in dustbins and if nagar palika people don't come to collect waste I go and dispose all the garbage in my cycle” –G.A SHINDE “(Natural Leader)

We also visited Godipura market. We got the same response people are appreciating the initiatives taken by knowledge links.

WANKATESH NAGAR

People in this area were not at all aware about the sanitation and cleanliness and the drainages in the area were choked. The area after triggering has become clean but lots more is to be done here. Triggering process didn't seem to be very effective here. As people kept complaining about their neighbors that they throw the garbage in the roads. The drainages of this place were badly choked. But yes open defecation has stopped completely here. People had a lot of complains that the garbage van doesn't come for days together and it's difficult to dispose the garbage.

Here also there is a very active children group who is doing a tremendous job. There are 14 members in a group and they have taken the following initiatives.

- Conducted a rally to “STOP OPEN DEFECATION”
- Made a brick structure to collect the garbage.
- Take bath daily and cut nails and check the same for other children.
- In schools also they see that waste is thrown in dustbins.

So children are doing a tremendous job. The main problem of this area is that the people are not cooperative. The gphantagadi doesn't come on time. People waste for the vehicle to come and then dispose the waste on the roads and drainage. As a result the drainages are choked and this is giving a very good breeding place for flies and mosquitoes. But at the same time the rate of illness in the area has gone down. So the changes in the area were very well visible and worth an applaud.



Figure 6. after triggering clean locality

CIDCO

This area is around 15 kms away from the main nanded city. Here the Natural Leader is very active and she herself has triggered 2-3 areas around her locality. There is a Swacahata mahila mandal which is very active. People told us prior to triggering process the area was very dirty and people use to sit anywhere and everywhere for defecation. But now there is a drastic change the roads have become clean. people have become aware and they are keeping a note of the gphantagadi and the sweepers. People earliar had this belief that they were born on garbage and they cannot do anything about it because they have got it from their ancestors. But by the initiation taken by CLTS team the perception of the people has changed. There thinking is now towards sustainable development.

"I have triggered 3 localities on my own as I want the area to be ODF and clean".

- DAUDE (Natural Leader)

People believe if they keep their houses clean their locality will be clean and this would lead to a clean NANDED.

They now have future plans of

- Building a park in the area.
- Maintain cleanliness.
- Trigger schools in the locality.

There are many initiations taken by the Mahila Mandals to stop open defecation. The members of mahila Mandals use to wake up at 2am and till 6am guarded the areas of open defecation for 6 month. And now open defecation is completely stopped in this area.

PROBLEMS

This area has many problems some are listed below

- Proper drainage is a big problem in the area.
- There are drainages that are blocked and needs fixing.
- Public taps have no water.

SAIBABA NAGAR

Situation was really bad prior to triggering process in this area. The Mahila Mandal is very active here. They have done a lot of hard work to stop open defecation. They charge fine on the people who defecate in the open and who throw the garbage around. Till now they have fined 2 people and have collected 300 Rs and with that amount they have bought a register and have made letter pads for their samiti and have made banners too.

They have taken many initiatives towards cleaning their area. Some are listed below

- Put Banners spreading awareness.
- Cultural programs for spreading messages on cleanliness.

- Gandhigiri.
- Sweep the area.
- Children are very active in this locality.

KAMLA NEHRU HOSTEL

Girls of this hostel after the triggering process have shown a lot of changes. Some are

- Conducted Rally
- Segregated waste into dry and wet.
- Put up awareness posters in the hostel.
- Made various committees in hostel to keep the hostel clean.
- Once a week they clean the surrounding of their hostel.

SANTKABIR NAGAR

This place was clean even before triggering. Ramayi Mahila Swachata Samiti fines Rs 10 for throwing garbage on the road. They have meeting every 8th day and they say after becoming a member of a group we think collectively for the betterment of the area.

In future they have thought they would

- Plant trees in the area.
- Build 1 library for children and their proposal is approved.

LESSONS LEARNT

- While triggering one area, information can spread faster to other area and they can learn from others and implement CLTS.
- CLTS triggering meetings must be held right inside the community to enable facilitators to use tools such as the *Walk of Shame*.

- Children are the best target group to choose for triggering, who can bring about a change in any community.
- Good facilitation, a working knowledge of participatory tools and creativity are necessary for successful triggering of communities.
- Post triggering follow up meetings agreed dates must be honored otherwise we might lose community participation and enthusiasm.
- Women Participation is very important in the success of CLTS. Wherever Natural leaders were women CLTS proved to be more successful.
- Realization of a problem is a must to bring about any changes and CLTS does exactly the same.
- Rappo building is very important before implementing any program.
- Good facilitation is the key to success for CLTS program.

CHALLENGES

- The municipality services are not good enough to satisfy people and it becomes difficult for the people to continue the cleaning work without cooperation from the government.
- Competition from other organization like SPARKS who are providing subsidy to the community and so the community is less receptive to the triggering process so CLTS is a challenge in those communities..
- Government policies have to be changed through advocacy so that CLTS is recognized as a successful methodology to create ODF communities that live with dignity.
- Facilitators need to find means to trigger action without shaming and disgusting the communities. As many people would not like if you say that “YOU EAT OTHERS SHIT”.
- The facilitator has to be very innovative and creative to hold the interest of the people.
- During the CLTS process it is important to consider existing social customs and cultural sensitivities so that the facilitators do not offend community members during the CLTS process.

WAY FORWARD

- The approach has to be more towards sustainability
- Strategies for maximizing engagement of natural leaders and communities in scaling up the process.
- Monitoring and evaluation of the effectiveness of CLTS intervention
- Monitoring behavior change and health outcomes after the triggering process.
- Involving more students in the triggering process to let the process sustain.

SUGGESTIONS

- As CLTS is doing a very good work in Nanded there should be some logo so that the work can be identified and looking at the logo people automatically think about ODF area and cleanliness.

CONCLUSION

CLTS has proven effective in various settings and contexts, enabling communities to set their own goals and fulfill them with minimal financial inputs. The approach promotes 100% open defecation free communities to minimize the risk of contamination for all, breaking the cycle of faecal-oral contamination. CLTS aims to promote collective behaviour change as the key to sustainable, improved sanitation.

