

***Rays of Hope in most populated and most open defecator province of INDIA
and Emergence of a CLTS Champion***

(Report on CLTS Workshop at SAHARANPUR District in Uttar Pradesh province of India)

26th July, 2010 to 30th July, 2010

Programme organised by: Key Resource Center, Water & Sanitation

Uttarakhand Academy of Administration, Nainital

***Key Facilitators: Mr. Vinod K Mishra, Ms. Garima Singh
Technical Assistance: Mr. Mukesh Pathak***

Background

The District Magistrate, Mr. Alok Kumar along with 13 Senior IAS had attended Senior IAS in Service Course at Uttarakhand Academy of Administration, Nainital from 28th June to 2nd July, 2010. This course had a session of Dr Kamal Kar working as a consultant on the Networking, Action Learning and Support Programme for Community-led Total Sanitation (CLTS) at the Institute of Development Studies (IDS), Brighton, UK' which was on Community Led Total Sanitation to Scale up sanitation Programme. This methodology focuses Community as a whole and for behaviour change. This methodology brought intense interest of DM Saharanpur who invited the Course Director, Mr. Vinod K. Mishra for District level Training at Saharanpur on CLTS. Uttarakhand Academy of administration, Nainital is working as Key resource Centre under The Department of Drinking Water Supply, Government of India. The course was scheduled to be on 19th July to 23rd July 2010 but was postponed to be on 26th July to 30th July 2010 due to intense training schedule at Uttarakhand Academy of Administration, Nainital under SLTI.

The DM ensured the pre-training preparations and was constantly in touch with the Course Director. Three persons from the Academy reached Saharanpur on 25th July 2010 with the entire training material.

Proceedings of the workshop

Day 1

The training began with the registration, Introduction and followed by ground rules

- Switch of Mobiles
- No personal talks
- Listening to everyone
- One person speak at a time
- Timings 10:00 to 6:00
- Focussed Discussions



Inaugural Session:

This session had the presence of Commissioner Mr. Suresh Chandra, District Magistrate, Mr. Alok Kumar, Chief Development Officer Mr. Rajendra Kumar, ADPRO- Mr. Zahid Hussain, Mr. Vinod K. Mishra Deputy Director Training and Ms. Garima Singh Consultant.

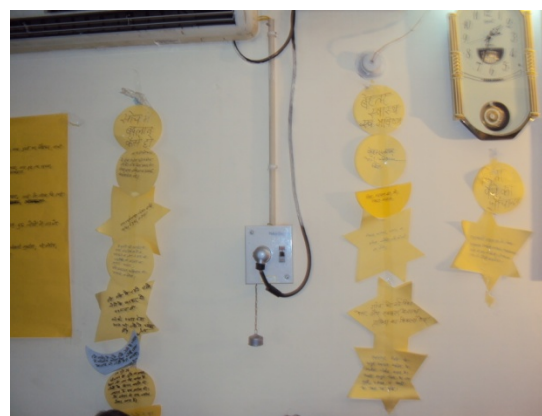
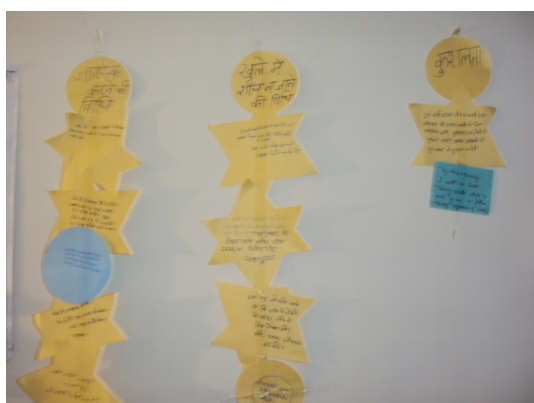


Inaugural session had a presentation of Mr. V.K.Mishra which gave a gist about CLTS and its need. The impact was also discussed in the global scenario. The Commissioner gave his best wishes and was very expectant for positive result from Saharanpur and motivated the participants. The DM continued the context of the Commissioner and thanked Uttarakhand Academy for the support that was provided to them in the form of entire training expenditure and trainers. The session was concluded by the CDO with the vote of thanks



Expectations:

Expectations of the participants were drawn on colourful cards where participants were asked to write about the expectation they had from these five days. All the 34 participants mentioned their expectations on each card which were read out individually and discussed. These expectations were categorised into 7 major categories which are as follows:



- 1- How to stop open defecation
- 2- How to motivate
- 3- How to change the thinking
- 4- Better health and future
- 5- Low cost toilets
- 6- Develop effectiveness
- 7- To get motivation



Presentation by participants on failure projects:

6 Groups were formed and participants were asked to discuss and make presentations about any failure project and 4 major reasons for the failure of any project supported by the Government in which they have worked. The groups discussed and made their presentations majorly mentioning the following:

- 1- Dependency on subsidy
- 2- Lack of sincerity
- 3- Lack of community participation
- 4- Corruption

These factors were combined together after the presentations and thus the conclusion came to the result that whether subsidy in TSC is a help or hindrance. The entire no. of participants had the common consensus that it was a hindrance as the people keep waiting and the subsidy toilets are not in use as they are used for every other factor but for defecation.

Role Play:

The attitude and behaviour of the facilitator of CLTS was discussed in detail through a role play. The role play was to be done by the participants when they were categorised into 4 groups. The topics were Strict Top Down, Top down, Friendly and Participatory. The role play concluded to Do's and Dont's. The silent role play demonstrated by the groups clarified that the body language and the attitude of the facilitator need to be very friendly and participatory. Sitting on chair and officers attitude won't work.

Day 2

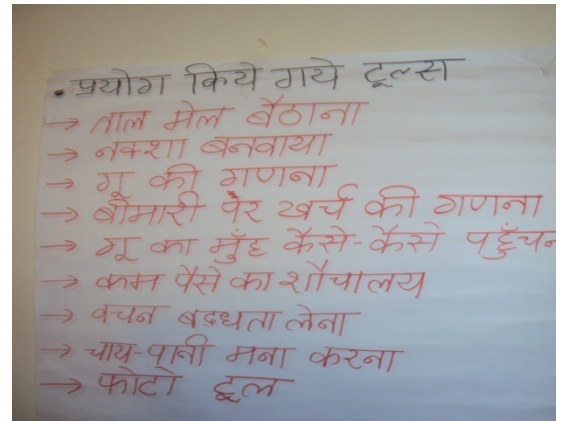
Triggering Tools and Live Simulation:

The day began with the recap and the learnings of day 1. The session was followed by the trigger approach and trigger tools. The triggering methodology was discussed and explained in details. The tools were decided to be demonstrated in the village. The groups were taken to the village "Chhitbana" Block- Balia Khedi. Live simulation was demonstrated to the participants.

The process began with the rapport building. The discussion place was pre decided by the Panchayat Secretary. Post his announcement around 150 children, 200 men and 100 women gathered. The population of the village was 5000 and dominated by SC community.

The tools applied were

- Rapport Building
- Defecation Mapping
- Calculation of Shit
- Calculation on Expenditure of Diseases
- Photo Tool
- Low cost Toilet
- Commitment Date



The natural leaders emerged when the defecation area was mapped out where initially ladies were participating slowly immediately intervened and took over the charge. During the triggering natural leaders came out when a lady Indravati started shouting. She drew the entire community to the conclusion that "Ham to Goo Kha Rahe Hain" when the housefly discussion began. The community became silent and the pressure was created by young girls named Sonia and Ruma. They said that they must have toilets at any cost as the major sufferer was females only. Ruma showed the charts to all the villagers and said loudly about the diseases expenditure.

The result about the triggering is Fire under Ash. This conclusion was drawn as major community said that they want to change this situation as early as possible. Finally the Gram Pradhan also came and gave his commitment of making efforts of Open Defecation free village as early as possible. The Pradhan offered tea etc. to all the participants but was denied which was also an insult to many of the villagers and triggered them, they said, "you

will have to come again when our village becomes open defecation free” to which we all agreed upon.



Day 3

Recap:

The day began with the recap of the entire activities that were performed in the field ie the triggering process. The learnings of each individual were invited. Five topics were discussed extensively:

- How did we begin the process
- Tools Applied
- Tools Not Applied
- Identification of Natural Leaders
- Emergence of Natural Leader

Film Show:

“Ek behtar Duniya ke liye” was shown to the participants and was discussed upon.

Roles and Responsibilities and Class room Simulation:

Six groups were formed in the following manner:

ADO, Block Coordinators, Block Motivators and Village Motivators in each group. Roles and responsibilities were discussed and the groups were asked to name their group and distribute the responsibilities. The participants were taken down stairs in the open for

simulation. Each group was asked to demonstrate their strategy in continuation and perform the tools. The groups were then given the names of the village and how to reach there. The material managers were distributed with the bags. The groups showed high motivational level and went to six villages. The groups were asked to invite the natural leaders on Friday for sharing their action plans and strategy.

Field Visit:

Sl. No	Name of Village	Name of the Group	Name of Block
1.	Fatehpur Gujar	Laxmi	Baliakhedi
2.	Landora Gujar	Jagriti	Baliakhedi
3.	Kakarkui	Sudhar	Baliakhedi
4.	Mohammadpur Behlodpur	Utsah	Baliakhedi
5.	Khurd	Kranti	Puvarka
6.	Asanwali	Suraj	Puvarka

The field visit was well coordinated by the DPC Dev Bhaskar Pande. The ADOs of both the blocks were accompanying the groups. The rapport building was well formulated by the groups. The groups with their full confidence applied tools.

The **village Asanwali** team lacked team coordination and hence the facilitation could not reach up to the mark. The village **Landora Gujar** gave commitment of stopping open defecation within 15 days. The natural leaders were identified by the groups. Intensive follow-ups are needed for these villages.

The villages **Fatehpur Gujar, Kakarkui, Mohammadpur Behlolpur** gave instant response. The Natural Leaders Santosh, Mahesh and Imran of **Kakarkui** immediately constructed their pits.



A lady started shouting that “we will not eat each other’s shit” and Gram Pradhan was side lined. She said that we do not need any money from anyone.” The natural leaders were very active and just intensively promised to clean up the village. In **Mohammadpur Behlodpur**

pradhan was triggered and took the lead role, a person of the village immediately began digging his pit.

The village **Khurd** was well initiated by the group Kranti and rapport building was fabulous. The community was very receptive and had Muslims and SC in the ratio 70:30. The tools were applied well and the water and shit tool just shocked the community. The shame factor was well hit upon by the team. Low cost toilet was shared at this point. The realisation was there by the entire community but Ramlal promised the team to come the following day as he said "I would construct my toilet today itself." A blind lady **Kashmera** of 80 years raised hand and said I would also clean up the village.



Day 4:

Triggering Outcomes and Film show:

The day began with the triggering outcomes shared by Mr.V.K.Mishra. The groups were asked to make their presentations sharing the triggering outcomes also. A film "***Understanding CLTS with Kamal Kar***" was shown.

Presentations:

The format given is as follows:

- Name of Village and Population
- No of people gathered :Male, Female , Children
- Tools Applied
- Triggering Moment
- Outcome of the Triggering
- Learnings of the visit
- Mistakes of the visit

Presentations:

All the six groups presented their presentations and the outcomes are as follows:

Sl. No	Name of Group	Name of Village	Triggering Outcome
1.	Laxmi	Fatehpur Gujar	Promising Flames
2.	Jagriti	Landora Gujar	Fire under Ash
3.	Suraj	Kakarkui	Match box in a Gas Station
4.	Utsah	Mohammadpur Behlodpur	Match box in a Gas Station
5.	Kranti	Khurd	Fire under Ash
6.	Sudhar	Asanwali	Promising Flames

Field Visit:

The groups were sent to the next six villages.

Sl. No	Name of the Group	Name of Village	Name of Block
1.	Laxmi	Kumharheda	Sarsanwa
2.	Jagriti	Beedpur	Sarsanwa
3.	Suraj	Bandu Hedi	NakKur
4.	Utsah	Khajur Hedi	NakKur
5.	Kranti	Saragthal	Sarsawa
6.	Sudhar	Nazir	Nakkur

The groups were asked to come from field visit for the presentations to the Vikas Bhawan. The groups came back and shared their experiences on Learnings and Tools used.

Sl. No	Name of the Group	Name of Village	Triggering Outcome
1.	Laxmi	Kumharheda	Fire under Ash
2.	Jagriti	Beedpur	Promising Flames
3.	Suraj	Bandu Hedi	Match box in a Gas Station
4.	Utsah	Khajur Hedi	Match box in a Gas Station
5.	Kranti	Saragthal	<i>Mishandled Facilitation</i>
6.	Sudhar	Nazir	Promising Flames

The team Kranti in **Saragthal** mishandled the facilitation hence could not come to any outcome. This village had entirely Muslim community and while performing water and Shit tool which is a very sensitive tool, the community got irritated. The facilitation team forcibly tried the community to intake the shit water. This mishandling of the tool and the community led to their anger leading to immediate closure of the triggering process. All the villagers abused and went away.

All the groups invited natural leaders at the Circuit House, Saharanpur.

Follow-up Visit:

The natural leader Ramlal of village **Khurd** had invited the team to show their pit hence a team of four people went for the follow up visit:

1. Garima (Facilitator)
2. Satya Pal Singh(ADO)
3. Mukesh (Documentation)
4. Mukesh Pathak(Assistance)

The team went to the village at around 6:00 pm until which Ramlal had called up twice since morning. When we reached, 16 people had constructed their toilets. The others were in process. Ramlal proudly showed his pit. His neighbour Balram had also constructed his toilet though he was not present during the triggering process but said that when he returned from city his wife told him of the visit of the team and hence he also finished his pit. On discussion with the daughter-in-laws of Ramlal, she said "I am very happy and feeling safe as we used to suffer a lot." The ladies were interviewed and they said in front of the camera that we are going to make our village clean as soon as possible. Total 16 people were busy digging their pit and were using cow dung and clay to plaster the super structure. On questioning that "why are you doing it today when you were going in open for so long", the people said that "we were sleeping using sleeping pills but now we got up." Now no one will defecate in open. Naresh of same village said that "I will dig for others and he had helped that old blind lady Kashmera to dig her pit. One lady said that if we are not wearing clothes it is first our insult not of government. So we do not need government support now at all. Entire video is documented well by Mukesh. These natural leaders were invited the following day.



Day 5:

The participants' enthusiasm could be seen when they came at the venue Circuit House at 8:00 am though the gathering time was 9:30 am. The participants were instructed to receive the natural leaders with full respect and to treat them well. The participants were shared as to what is the plan of action for the day. The District Magistrate had given his time to be in the training at 12:00 noon. The natural leaders started coming from 10:00 am. The participants welcomed the natural leaders and very enthusiastically participated with them to formulate the strategy of the action plan as to how will they make their village open defecation free.

Natural Leaders presentations:

As per the instructions of the DPRO Panchayat Secretaries, all the ADOs of 11 blocks were invited. This led to a gathering of almost 200 persons. The natural leaders were almost 50. The natural leaders of 8 villages came and made their village map showing open defecation area and how will they eliminate it. They had put their map and action plan with chart on table. All participants, political leaders, Government officials and media persons were moving on each table and natural leaders were presenting their action plans. All natural leaders were teaching like teachers and almost 200 key persons from district were learner. This session was eye opener for district officials on community mobilisation and empowerment. After this session commitment level of natural leaders was very high. The motivational level of **Khurd** village was worth seeing. 12 natural leaders came and were using slogans loudly that "Ab ham goo nahi Khayenge" and "Bahar Hagna Band Karenge." The motivational level flowed from one village to the other and they all got motivated intensively.

Highlights of the day:

District Magistrate's wife came to see all the natural leaders and she saw all the presentations. Her presence motivated the participants as well as with the natural leaders. CDO visited and met each natural leader for their action plan.

District Magistrate enthusiastically participated in all the activities and gave due respect to the Natural Leaders. He focussed to bring all the natural leaders on the same platform so that they can share with each other. His attitude was to remove the dependency of the villagers from the government but to empower them with the realisation of their own resources.



Speeches of natural leaders

Mr Vinod K Mishra invited the natural leaders to share their views. All the natural leaders shared their statements and few ladies said that now chapattis would not be cooked until toilets are constructed. A person from **Kumhar heda** said we do not need government, but would do on our own. A natural leader said we won't sit quietly until our village is clean. Speech of twelve year old child Prince from **Bundikheda** village was excellent. He said "I will leave meal/food and will not go to school until my father will build toilet in my house and I will make team of student of my class to build pressure on guardians for making village ODF." The DM promised to visit the village as soon as they declare the village ODF. Natural leader from **Kumharheda** told "Government will not do anything only we can change our life." A film **Parivartan Ki Lehar** was shown to all. The natural leaders were presented with garlands by the District Magistrates and the participants went to see them off.



Mr. Alok Kumar focused all the participants to own a village and make it ODF as soon as possible. A participant Barkha said she promises to make her own village ODF within two months but DM said to make it possible within 15 days and specially these 13 triggered

villages to make ODF within a week through intensive follow-ups. He asked few participants to say about their feelings of the training and the impact.

Complete Process:

The complete process was shared by Mr. Vinod K.Mishra discussing the importance of Pre-triggering, triggering, post triggering and beyond CLTS. The entire concept was shared and importance of each step was emphasised.

Valedictory Session:

Mr. Alok Kumar very informally interacted with the participants and promised to give all the institutional support to them but the only request is to make this training outcome based. He wished them best wishes and showed his eagerness to visit the village himself the day the participants declare it ODF.

The DPC requested the DM to enrich the participants' motivation by giving the certificates to them. The vote of thanks was given by the DPRO to the Uttarakhand Academy of Administration, Nainital for the enthusiastic delivery of the training and support provided. He thanked Mr. Alok Kumar for his constant interest and the time he managed for this training and the CDO for his guidance and support.

Outcomes of the workshop:

- Mr. Alok Kumar, District Magistrate of Saharanpur emerged as First Champion in Uttar Pradesh who understands that subsidy can never achieve the ODF status
- First time entire CLTS process began in Uttar Pradesh. This is good example of Institutional support and enabling environment for CLTS.
- This can be a role model for the entire Province.
- Media has given full support and playing important role in changing mind set of the people.
- District Administration and Government officials has realised the effectiveness of Community led Approaches.
- Commitment of 35 participants to make their own villages ODF within 15 days.
- 9 Villages out of 13 triggered villages are going to be totally Open defecation free within fifteen days, although 22 villages have received NGP award in 2008 but presently this district does not have a single ODF village hence this would is big beginning.

